

Elin Jones MS, Llywydd  
Chair of the Business Committee  
By email

10 October 2025

Dear Llywydd,

**Post-legislative review of the Public Services Ombudsman (Wales) Act 2019**

As you may be aware, the Finance Committee has undertaken a post-legislative review of the Public Services Ombudsman (Wales) Act 2019 (the 2019 Act).

This review was undertaken in accordance with Section 73 of the 2019 Act which requires the Senedd to prepare and publish a report on the operation and effect of the Act as soon as practicable after the end of the 5-year period from when the Act received Royal Assent. In line with Standing Orders 18A and 18A.2(i) that responsibility fell to the Finance Committee (the Committee).

As part of our review, the Committee undertook a public consultation and heard oral evidence from a range of stakeholders which helped us in assessing whether the 2019 Act is delivering its objectives and providing value for money.

The Committee has now completed its review of the evidence and has today laid its report to Senedd and we have requested a Plenary debate to take place in the new year.

The Committee believes this is a landmark piece of legislation which the Senedd should be proud of, particularly given it was developed, introduced and progressed during the Fifth Senedd as a Committee Bill.

As our review is now complete, we would like to draw your attention to the fact that the requirement set out in Standing Order 18A.2(i) has now been satisfied. We also encourage you to consider removing this provision as part of any future revisions to Standing Orders before the end of this Senedd.

The Committee looks forward to debating these issues with the Senedd in due course.

Yours sincerely,



Peredur Owen Griffiths MS, Chair of the Finance Committee

Croesewir gohebiaeth yn Gymraeg neu Saesneg. | We welcome correspondence in Welsh or English.

